

# STAYING ON TRACK

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### 1. Our Code of Conduct

- Be honest, fair and trustworthy in all of your activity and relationships within the Hector Rail Group
- Obey applicable laws and regulations governing our business in each country
- Respect the equal rights and value of all people regardless of nationality, race, religion, sexual preference or any other factor. Hector Rail Group has zero tolerance for discrimination of people
- Fulfil your obligation to be the voice that keep us on track and promptly report any concerns you have about compliance with law, policies or this code
- Simple compliance is more effective compliance. Effective compliance is a competitive advantage. Work to run the company in as competitive way as possible



### 2. Who Should Follow These Policies

Staying On Track must be followed by anyone who works for or represents Hector Rail Group

#### This includes ...

- Directors, Executives, managers and employees
- Subsidiaries and all their employees
- Controlled affiliates where Hector Rail Group has more than 50% of voting rights or has the right to control policies

Suppliers or other external parties working closely with Hector Rail Group should be encouraged to adopt and follow these policies

# Hector Rail Group employees working with 3<sup>rd</sup> parties such as consultants, contractors or agents must ...

- Require these parties to agree to comply with relevant aspects of Hector Rail Groups policies
- Provide these parties with education and information about policy requirements
- Take action, including terminating a contract, after learning that a 3<sup>rd</sup> party failed to abide by these policies



### 3. What Employees Must Do

#### BE KNOWLEDGABLE ...

- Gain a basic understanding of the Staying on Track policies
- Learn the details of any Staying on Track policy that is relevant to your individual job responsibilities
- Learn about your detailed business and country policies and procedures and understand how to apply them to your job

#### BE COMMITTED ...

- Promptly raise any concerns about potential violations of law or Hector Rail Group policies
- Cooperate fully and honestly In investigations relating to integrity concerns

#### BE AWARE ...

- Stay attuned to developments in your area or country that might impact Hector Rail Groups compliance with laws, regulation or reputation in your market
- "Understand that Hector Rail Group may review, intercept, access and disclose information processed or stored on Hector Rail Group equipment and technology

#### THE COST OF NONCOMPLIANCE ...

Employees and leaders who do not fulfil integrity responsibilities may face disciplinary actions, including termination of employment. This relates to areas such as:

- Violating laws of Group polices
- Retaliating against employees who reports integrity concerns
- Failure to report violation of integrity policies
- Failing as a leader ensure compliance with the Staying on Track policies



### 4. What Leaders Must Do

Hector Rail Group holds its leaders accountable for creating a culture of compliance in which employees understand their responsibilities and feel comfortable raising concerns without fear of retaliation. Leadersq responsibilities spans prevention, detection and response to compliance issues.

#### PREVENT ...

- Personally set the example for integrity not just through words, but more importantly, through actions
- Ensure employees understand that business results are never more important than ethical conduct and compliance with Group policies
- Create an open environment in which each employee feels comfortable raising concerns
- Communicate the importance of compliance with sincerity and conviction at every appropriate opportunity
- Commit adequate resources to your businessq compliance programme

#### DETECT ...

- " Lead compliance processes
- Conduct periodic reviews
- Implement control measures such as scorecardsqto detect compliance risks before they become violations

#### **RESPOND** ...

- Document and escalate any employees expressed concerns through appropriate channels
- Take prompt corrective action to address identified weaknesses or violations
- Take appropriate disciplinary action
- Integrate integrity contributions when evaluation and recognising individual performance



### 5. Be The Voice That Keep Us On Track

Being the voice that keep us on track is not easy, but when we raise concerns we make our Group stronger. You do not have to be certain to raise a concern and your confidentiality will be respected

#### **HOW TO RAISE A CONCERN ...**

There multiple ways to raise a concern. You can choose to speak or write to the one you feel most comfortable approaching. In general, your manager will be in the best position to resolve an integrity concern, **but you can also contact**:

- " Next level management, and
- " Your human resources leader

#### OR ...

If you do not feel comfortable contacting any of the internal channels, Hector Rail Group offer employees an alternate reporting channel. The channel is an externally managed whistle blowing service. This service allows the person, if s/he wants to, to remain completely anonymous. Concerns raised through this channel will automatically reach the highest level of management and the board of Hector Rail Group.

The service can be found at:

https://report.whistleb.com/en/HectorRail



# 6. Environment, Health and Safety

#### **OUR POLICY ...**

- We develop, maintain and follow our safety procedures and regulations that apply to our operations to ensure work place safety and to prevent injuries and damages
- We strictly comply with all applicable environmental, health and safety (EHS) laws
- We develop, maintain and monitor environmental controls to ensure we meet our sustainability targets
- Our EHS principles apply to everything we do and should be integrated into all business processes and day to day management

#### YOUR ROLE ...

- " Understand and comply with all EHS policies that apply to you
- Find, report and help address any EHS concerns at your site
- Always report a safety incident to continue to build a safety culture within the Hector Rail Group
- Question unsafe or improper operations and insist on a stop workqif necessary to address them
- Never deviate from the defined safety procedures in your operation

#### WHAT YOU SHOULD KNOW ...

Safety always comes first in Hector Rail Group



### 7. Regulatory Environment

#### **RESPONSIBILITIES OF EMPLOYEES...**

- Know and comply with the laws and regulatory requirements that affect your job responsibilities
- Treat regulators professionally, with courtesy and respect at all times
- Coordinate with experts within the Group when working with or responding to requests from regulators
- "Be the voice that Keep us on Track and promptly escalate any potential issues that may lead to a breach of regulation

#### **RESPONSIBILITIES OF LEADERS ...**

- Incorporate regulatory requirements into business strategies and processes
- Assign owners of regulatory risk areas and ask them to partner with experts in the area
- Confirm you and your team have access to subject matter experts as needed
- Develop strong processes to anticipate risks, including new and changing regulations
- Monitor regulatory compliance on an ongoing basis and conduct periodic reviews

#### WHAT YOU SHOULD KNOW ...

In every market in which we operate, the Group must comply with an array of laws and regulation which are being more and more aggressively enforced. This demands that every employee and leader is committed to regulatory compliance



# 8. Improper Payments

#### **OUR POLICY ...**

- " Hector Rail Group prohibits bribery in all business dealings, in every country, with both government and private sector
- We prohibit even small facilitation payments, to expedite eg administrative actions
- We want strong controls aimed at preventing and detecting bribery. This includes also 3<sup>rd</sup> parties acting on our behalf
- We maintain accurate books, records and accounts that correctly reflects the true nature of all transactions

#### YOUR ROLE ...

- Never offer, promise, make or authorise a payment (or anything of value) in order to obtain an improper business advantage
- Follow Group and local business guidelines regarding gifts and business entertainment
- Never contribute Group funds or assets for political purposes
- Be suspicious of any request to make a payment to a person not directly involved in a transaction and/or excessive commissions
- Be aware that accepting a payment or anything of value in exchange for offering an improper business advantage is equally prohibited with Hector Rail Group

#### WHAT YOU SHOULD KNOW ...

Bribery means giving, offering or promising anything of value to gain an improper business advantage.

**Facilitation payments** are small amounts paid to government employees to expedite routine or administrative actions such as issuing permits.



# 9. Supplier Relationships

#### **OUR POLICY ...**

- Relationships with suppliers must be based on lawful and fair practices
- The Group only does business with suppliers that comply with all applicable legal requirements and our guidelines relating to employment, environment, health and safety and that treat workers and others fairly and with respect
- The Group promotes respect for human rights within our supply chain
- The Group safeguards information, including proprietary and personal data, of both the Group and suppliers

### YOUR ROLE ...

- Protect the Groupts confidential and proprietary information and safeguard data provide by suppliers in confidence
- Avoid potential conflicts of interest when selecting a supplier, and never accept improper gifts or items of value
- Follow government procurement regulation when purchasing goods or services to be used in a government contract
- If you observe suspected human rights violations in the Groups supply chain, escalate the concern within the Group
- Always report issues and concerns regarding suppliers relationships. be the voice that Keep us on Track

#### WHAT YOU SHOULD KNOW ...

Hector Rail Group reputation can be severely damaged by those whom we select to be our suppliers



### 10. Anti-Money Laundering

#### **OUR POLICY ...**

- Mector Rail Group is committed to complying with applicable anti-money laundering and corruption laws and regulation
- " Hector Rail Group conducts business only with customers involved in legitimate business activities, with funds derived from legitimate sources
- We perform **İknow your customer** Ddue diligence on any prospective new customer
- We recognise that anti-money laundering and corruption risks can be introduced to us by third parties and business relationships and mitigate those risks

#### YOUR ROLE ...

- Collect information about and understand prospective new customers and business partners to ensure they are involved in legitimate business with funds from legitimate sources
- Follow your business rules concerning acceptable forms of payment
- Be alert and escalate any signs of potential money laundering or other illegal activities, eg
  - Unusually complex deal structures
  - Unusual funds transfers to or from countries unrelated to the transaction

#### WHAT YOU SHOULD KNOW ...

Money laundering is the process of hiding proceeds of crime or making the source appear legitimate.

The term £ustomergapplies to any party contracted to obtain goods, services or credit.



### 11. Competition Law

#### **OUR POLICY ...**

- Every employee has a responsibility to comply with all applicable laws, regulations and orders
- "Hector Rail Group must never collude with other companies on price or terms to be offered to customers; agree with competitors to allocate markets or customers; or manipulate the bidding process

#### YOUR ROLE ...

- Do not propose or enter into any agreement or understanding with any competitor about any aspect impact the competition between the two parties, this includes pricing, bidding, deal terms, wages or allocation of markets or customers
- Avoid contacts of any kind with competitors that could create the appearance of improper agreements or understandings. Never share sensitive information
- Actively remove yourself from any situation where improper agreements or information between competitors are raised and inform your superior manager or use the whistle blowing function at:

https://report.whistleb.com/en/HectorRail

#### WHAT YOU SHOULD KNOW ...

Do not enter into any agreements with competitors that deprive customers of the benefits of competition



### 12. Fair Employment Practices

#### **OUR POLICY ...**

- "Hector Rail Group bases employment decisions on job qualifications and merit which includes education, experience, skills, ability, performance and behaviour
- Employment decisions should be made without considering race, colour, religion, national origin, sex, sexual orientation or any other characteristic protected by law
- We respect human rights everywhere we work and do business with others
- " We comply with all applicable labour laws
- We take concrete actions to secure a diverse work force to mirror the society we operate in
- We respect employee privacy rights

#### WHAT YOU SHOULD KNOW ...

#### YOUR ROLE ...

- You may not refuse to work or cooperate with others because of characteristics covered by this policy, such as race or sex
- Create a work environment free from harassment and free from bullying
- Never make an unwelcome sexual advance to an employee or other person with whom you work
- Never disclose employment data to a person without a legitimate need to know

Treat all employees fairly and with respect.



# 13. Accuracy of information

#### **OUR POLICY ...**

- "Hector Rail Group accounting and reporting will reflect the economic substance of the Groups business activity consistent with accepted accounting principles, standards and regulations for financial reporting
- We will prepare timely, accurate and complete financial information for use in reports to management, owners, regulators and other stakeholders
- We ensure that management decisions are based on sound economic analysis based on facts with consideration of relevant risks
- We comply with all applicable laws relation to preservation of documents and data

#### YOUR ROLE ...

- Maintain effective processes and internal controls
- Protect the Group
   physical, financial and intellectual property assets
- Maintain complete, accurate and timely records to reflect all business transactions
- Create documents that are factual, accurate and complete
- Avoid transactions that diminish shareholder value, even if they enhance near-term financial performance
- Never engage in inappropriate transactions
- Seek the advice of your finance team if you become aware of questionable transactions

#### WHAT YOU SHOULD KNOW ...

Be honest, complete and accurate in your accounting, communication and decision making



### 14. Conflict of interest

#### **OUR POLICY ...**

- You have a duty to make sure nothing interferes with your ability to make business decisions in the best interest of Hector Rail Group. This means nothing you do should interfere with your ability to objectively make decisions on behalf of the Group
- No activity at home or at work should harm Hector Rail Groups reputation or name
- "You have a duty to disclose if your personal activity may have the potential of interfering with your allegiance to the Group
- Misusing the Group resources or influence is prohibited, even when nothing wrong is intended

#### YOUR ROLE ...

- Obtain prior approval from a senior manager if you are hiring, promoting or supervising a family member or close friend
- Obtain prior approval from a senior manager before accepting any work related position outside the Group, eg as a non executive board member
- Disclose any financial interest you may have in a company doing business with the Group
- Do not accept gifts or personal benefits other than of nominal value from suppliers, customers or competitors
- Do not use Group resources for personal gain

#### WHAT YOU SHOULD KNOW ...

Always make business decisions on what is best for Hector Rail Group, never what is best for you personally



# Staying on Track



This document is not a substitute for good judgement, and it cannot cover ever possible situation. You should be alert for the signs that you might be about to de-rail.

If you are in doubt Ëask yourself three simple questions:

>> 1.

How would this decision look to others within the Group and externally?

>> 2.

Am I willing to be held accountable for this decision?

>> 3.

Is this consistent with Hector Rail Code of Conduct?

